## Delo

## Warranty Plus Bumper-to-Bumper Delo® Protection





Chevron Products Company, a division of Chevron U.S.A. Inc. ("Chevron") warrants that our Delo® Family of Products specifically listed below conform to Chevron's specifications and written performance claims for those products and meet the product performance requirements of all North America and foreign-manufactured equipment applicable to each such product expressed in writing on the Chevron authorized product label and in Chevron's Product Data Sheets existing at the time the product was sold.

The warranty applies to the Chevron Delo® Family of Products identified below when used in the following described equipment:

- Heavy Duty Diesel, CNG, LNG, and Gasoline Engines Coverage includes all North America and foreign-manufactured on and off-road automotive diesel and gasoline engines that recommend the specific API classification and SAE viscosity grade. As a plus, this warranty will remain in effect for Delo Heavy Duty Motor Oils used in extended drain maintenance programs endorsed by engine manufacturers. You must perform periodic oil analyses to forecast optimum oil drain intervals and to monitor equipment operations. Products include: Delo 400 ZFA, Delo 400 XSP, Delo 400 XLE, Delo 400 SDE, Delo 400 LE, Delo 400 SD, Delo 400 NG and Delo 710 series.
- Axles and Transmissions Coverage includes all North America and foreign-manufactured manual, automatic and automated manual transmissions, axles and wheel hubs when installed in class 8 (GVW of 33,001 pounds and over) trucks or other vehicle class applications where use of a GL-5 gear lubricant (or SAE 50 engine oil) in transmissions is acceptable. As a plus, this warranty will remain in effect for use in extended drain maintenance programs endorsed by equipment manufacturers. You must perform periodic oil analyses to forecast optimum oil-drain intervals and to monitor equipment operations. Products include: Delo Syn-Gear XDM, Delo Syn-Gear HD, Delo Gear ESI®, Delo Gear EP-5 Fluids, Delo Syn-AMT XDT, Delo Syn-Trans XV, Delo Syn-Trans XE, Delo Syn-Trans HD, Delo Syn ATF HD, Delo Trans ESI, Delo Syn-THF XC and Delo TorqForce™ Fluids.
- Greased Bearings and Fifth Wheels Coverage includes all North America and foreign-manufactured, heavy-duty automotive components lubricated and protected by greases under manufacturer's guidelines.
   Products include: Delo Grease EP, Delo Grease ESI EP, Delo Grease ESI HD, Delo Grease ESI HD Moly, Delo Syn-Grease™ SXD and Delo Syn-Grease™ SFE.
- Coolant/Antifreeze Systems Coverage includes all North America and foreign-manufactured heavy-duty automotive coolant systems maintained and operated in accordance with the original equipment manufacturer's recommendations. Products include: Delo ELC, Delo XLC, Delo XLI, Delo ELI and Delo FleetFix® CME/CMX.

Chevron will, at its option, replace at no charge or refund the purchase price of any Delo products not conforming to this warranty.

Additionally, Chevron will pay to repair damage (parts and labor only) to your covered equipment to the extent that the damage is directly caused by the failure of the Delo product to conform to its specifications or comply with its written product performance claims, provided Chevron is furnished with satisfactory documentation demonstrating:

- The equipment meets and was operated in accordance with the manufacturer's specifications for the equipment and was used under normal operating conditions and in accordance with the manufacturer's operating instructions and limitations, including speed, load, and temperature; and
- The equipment was maintained in accordance with the manufacturer's recommendations, including compliance with product selection, monitoring and drain recommendations. For equipment maintained under a manufacturer-endorsed extended drain regimen, you must perform periodic analyses of the Delo product to forecast optimum drain intervals and to monitor equipment operations.

Such warranty will not extend to components not included in the descriptions of covered equipment listed above or to equipment damaged as the result of a condition that is unrelated to the use of the Delo product or is the result of normal and expected equipment wear or where the use of other products may have affected the performance of the Delo product (including after-market additive treatments).

To make a claim for equipment repairs under this warranty, you will need to notify Chevron within thirty (30) days of the equipment damage and present records showing that the equipment was serviced at the intervals recommended by the manufacturer. You will also be required to submit a sample of the Delo product from the failed equipment, as well as provide Chevron the opportunity to inspect and test the equipment and failed parts upon request.

CHEVRON MAKES NO OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED WHICH EXTEND BEYOND THOSE DESCRIBED IN THIS WARRANTY. CHEVRON SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. CHEVRON SHALL NOT BE LIABLE TO YOU OR TO ANY OTHER PERSON FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT LOSSES OR DAMAGES ARISING FROM THE USE OF THE CHEVRON PRODUCTS SOLD HEREUNDER.









Call toll-free **1-800-LUBE-TEK** (**582-3835**) if you have an equipment problem.

Should you experience equipment failure, Chevron's WARRANTY PLUS technical support team will work with you to help determine the cause of the problem. If it's not the fault of our Delo product, we'll provide you with the results of our analysis to assist you in determining the root cause of the failure.

Visit www.chevrondelo.com to learn more about our Delo products.

## A **Chevron** company product

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